



Events DC Health Safety Protocols and Measures

The health and safety of our guests and employees is our highest priority. Events DC is closely monitoring the developments of the 2019 Coronavirus (COVID-19), an emerging strain of a virus previously unidentified in humans.

Events DC is guided by the latest advisories and recommendations from the District of Columbia Department of Health, the Centers for Disease Control (CDC), and the World Health Organization (WHO) in taking the necessary extra steps to reduce the spread of any communicable disease.

At the Entertainment and Sports Arena, we have implemented the below preventative steps:

- An enhanced facility operations policy to reflect a proactive approach to housekeeping, sanitation, hygiene and food handling; continually educating staff in these areas.
- Increasing the frequency of cleaning and disinfecting all frequently touched surfaces, such as concession stations and handrails and elevator buttons; doubling the number of hand sanitizer stations throughout the Arena.
- Restroom soap dispensers are being maintained at a high frequency ensuring functionality and capacity.
- Conspicuously placed “Cover Your Cough” signage throughout the facility; “Cover Your Cough” graphics display on the Convention Center’s building-wide digital signage system.
- Monitoring daily advisories from the CDC and the WHO and updating our protocols in accordance with the recommendations of these agencies.
- Educating employees, especially guest service representatives, to recognize the symptoms of flu and to act responsibly if they detect or exhibit flu symptoms.
- Events DC’s Public Safety Team will provide a briefing to include a summary of our Emergency Response Plan and our sanitation practices before or after your pre-con meeting. Additionally, a private briefing to your leadership can be provided if requested.

Events DC remains committed to providing a safe and welcoming environment for all our customers and guests. We recommend following the below CDC recommendations to stop the spread of germs:

- Avoid close contact with sick people; if you are sick, limit contact with others as much as possible to avoid infecting them.
- If you are sick with flu-like illness, stay home for at least 24 hours after your fever has subsided (i.e., is gone without the use of fever-reducing medicine), except to get medical care or for other necessities.
- Cover your nose and mouth with a tissue when you cough or sneeze. After using a tissue, throw it in the trash and wash your hands.
- Wash your hands often with soap and water; if soap and water is not available, use an antibacterial hand solution.
- Avoid touching your eyes, nose and mouth. Germs spread this way.
- Clean and disinfect surfaces and objects that may be contaminated with germs like flu.

Thank you again for bringing your event to the nation’s capital and the Entertainment and Sports Arena. We are committed to providing a safe and welcoming environment for all our customers and guests.